



**PERTUBUHAN RAWATAN PALLIATIF PERAK
PERAK PALLIATIVE CARE SOCIETY**

54 Jalan Sultan Azlan Shah, 31400, Ipoh,
Perak Darul Ridzuan, Malaysia

Tel/Fax: 05 – 5464732

Email: admin@ppcs.org.my



*Thank you for taking the time to tell us
about the care we provided to you or
your loved one.*

*Maklumbalas anda boleh bantu
meningkatkan kualiti perkhidmatan
kami. Terima Kasih.*

FEEDBACK ON PPCS SERVICES:

Your feedback will encourage us to improve our quality of service

How did you get to know PPCS? _____

How would you rate our services? Please Tick, where applicable

No	Services	Excellent	Good	Average	Poor
1	Response to enquiries				
2	Locating our office				
3	Registration for service				
4	Waiting time for home-care visit				
5	Quality of home-care visit				
6	Advice on food /medicine/etc				
7	Carer-giver guidance				
8	Coordination with your doctor				
9	Palliative Massage Therapy				
10	Equipment loan				
11	Overall rating of PPCS services				

Would you recommend our services to others? Yes No

Would you recommend PPCS to others for donations ? Yes No

Would you like to do volunteer work at PPCS? Yes No

Comments and Suggestions: _____

OPTIONAL: Name _____

OPTIONAL: Tel/Email _____

Thank You

MAKLUMBALAS PERKHIDMATAN PPCS:

Maklumbalas anda akan mendorong kami untuk meningkatkan kualiti perkhidmatan

Bagaimana anda mengenali PPCS? _____

Sila nilai tahap perkhidmatan kami dan tandakan:

Bil	Perkhidmatan	Cemerlang	Baik	Sederhana	Lemah
1	Penerangan di PPCS				
2	Mencari lokasi PPCS				
3	Pendaftaran				
4	Masa menunggu utk lawatan				
5	Kualiti lawatan ke rumah				
6	Nasihat makanan/ ubat/dll				
7	Tunjuk ajar kpd Penjaga				
8	Koordinasi dgn doktor anda				
9	Rawatan Urutan Paliatif				
10	Pinjaman Peralatan				
11	Keseluruhan PPCS				

Sudikah anda mengesyorkan perkhidmatan kami? Ya Tidak

Sudikah anda mengesyorkan PPCS utk sumbangan? Ya Tidak

Sudikah anda menjalankan kerja sukarela di PPCS? Ya Tidak

Komen dan Cadangan: _____

PILIHAN: Nama: _____

PILIHAN: Tel/Emel: _____

Terima Kasih